

# **PolyMAT**

# WHISTLEBLOWING POLICY AND PROCEDURE

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#### Introduction

The Trust is committed to conducting its business with honesty and integrity and expects all staff to maintain high standards in accordance with their contractual obligations and the Trust's policies and procedures from time to time in force.

This policy does not form part of any employee's contract of employment and is not intended to have contractual effect. It is provided for guidance to all members of staff at the Trust and the Trust reserves the right to amend its content at any time. This Policy reflects the Trust's current practices and applies to all individuals working at all levels of the organisation, including the Head of Schools, Heads of Department, members of the Senior Leadership Group, officers, Directors, employees, consultants, contractors, trainees, home-workers, part-time and fixed-term workers, casual and agency staff (collectively referred to as "Staff" in this policy) who are advised to familiarise themselves with its content.

However, all organisations face the risk of things going wrong from time to time, or of unknowingly harbouring illegal or unethical conduct. A culture of openness and accountability is essential in order to prevent such situations occurring or to address them when they do occur.

#### Aim of this policy

The aims of this policy are:

- To encourage staff to report suspected wrongdoing as soon as possible, in the knowledge that their concerns will be taken seriously and investigated as appropriate, and that their confidentiality will be respected;
- To provide staff with guidance as to how to raise those concerns;
- To reassure staff that they should be able to raise genuine concerns in good faith without fear of reprisals, even if they turn out to be mistaken.

This policy takes account of the Whistleblowing Arrangements Code of Practice issued by the British Standards Institute and Protect (formerly Public Concern at Work).

### What is whistleblowing?

Whistleblowing is the disclosure of information which relates to suspected malpractice, wrongdoing or dangers at work. This may include:

- criminal activity;
- child protection and/or safeguarding concerns;
- miscarriages of justice;
- danger to health and safety;
- damage to the environment;
- failure to comply with any legal or professional obligation or regulatory requirements;
- financial fraud or mismanagement;
- negligence;
- breach of our internal policies and procedures including our Code of Conduct;
- conduct likely to damage the Trust's reputation;
- unauthorised disclosure of confidential information;
- the deliberate concealment of any of the above matters.

A whistleblower is a person who raises a genuine concern that they believe is in the public interest relating to any of the above. If you have any genuine concern related to suspected wrongdoing or danger affecting any of the Trust's activities (a whistleblowing concern) you should report it under this policy.

This policy should not be used for complaints relating to Staff's own personal circumstances, such as the way you have been treated at work. In those cases, you should use the Grievance Policy and Procedure or Anti-harassment and Bullying Policy as appropriate.

If Staff are uncertain whether something is within the scope of this policy, you should seek advice from the Head of School.

#### Confidentiality

The Trust hopes that Staff will feel able to voice whistleblowing concerns openly under this policy. However, if a member of staff wants to raise his or her concern confidentially, the Trust will endeavour to keep their identity secret in so far as it is possible to do so when following this policy and procedure. If it is necessary for anyone investigating that

member of staff's concern to know your identity, the Trust will discuss this with the

member of staff first. If disciplinary or other proceedings follow the investigation, it may

not be possible to take action as a result of a disclosure without your help, so you may

be asked to come forward as a witness. If you agree to this, you will be offered support.

Although a concern may be made anonymously, the Trust does encourage Staff to put

their name to their allegation whenever possible. Concerns that are expressed

completely anonymously are much less powerful and proper investigation may be more

difficult or impossible if the Trust cannot obtain further information. It is also more

difficult to establish whether any allegations are credible and to protect the individua's

position or to give feedback on the outcome of investigations.

We will consider anonymous concerns at our discretion, taking into account factors such

as the seriousness of the issue raised, the credibility of the concern and the likelihood of

confirming the allegation from other sources.

Whistleblowers who are concerned about possible reprisals if their identity is revealed

should come forward to one of the contacts listed above and appropriate measures can

then be taken to preserve confidentiality.

If you are in any doubt you can seek advice from Protect, the independent

whistleblowing charity, who offer a confidential helpline. Their contact details are:

Protect

Helpline: 020 3117 2520

(Independent whistleblowing charity)

E-mail: whistle@protect-advice.org.uk

Website: www.pcaw.org.uk

Raising a whistleblowing concern

The Trust hopes that in many cases Staff will be able to raise any concerns with their

Line Manager and/or Head of Department speaking to them in person or putting the

matter in writing if preferred. Together, they may be able to agree a way of resolving

your concern quickly and effectively. In some cases, they may refer the matter to the

Local Academy Committee.

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Where your concern is regarding potential poor or unsafe practice or potential failures in our safeguarding regime, you should raise this initially with your Deputy Head Teacher.

However, where the matter is more serious, or you feel that your Line Manager/Head of Department has not addressed your concern, or you would prefer not to raise it with them for any reason, then you should contact one of the following:

- The Head of School
- The Trustee with responsibility for Whistleblowing matters Suby Bahra (Vice Chair of Trustees)

It would be helpful if you can provide as a minimum the following information:

- the nature of the concern and why you believe it to be true; and
- the background and history of the concern (giving relevant dates where possible).

The Trust will arrange a meeting with you as soon as possible to discuss your concern. Staff may bring a colleague or trade union representative to any meetings under this policy who must respect the confidentiality of your disclosure and any subsequent investigation. We may ask you for further information about the concern raised in this meeting or at a later stage.

The Trust will take down a written summary of the concern raised and provide the member of the staff with a copy as soon as practicable after the meeting. The Trust will also aim to give you an indication of how we propose to deal with the matter.

#### Investigation and outcome

After the meeting, the Trust will carry out an initial assessment to determine the scope of any investigation. The Trust will inform you of the outcome of its assessment. The member of staff raising the concern may be required to attend additional meetings in order to provide further information about the concern raised.

In some cases, the Trust may appoint an investigator or team of investigators including Staff with relevant experience of investigations or specialist knowledge of the subject matter (this may include externally appointed persons). The investigator(s) may make recommendations for change to enable the Trust to minimise the risk of future wrongdoing.

The Trust will aim to keep the member of staff informed of the progress of the investigation and its likely timescale. *It will endeavour to complete its investigation within a reasonable timeframe.* However, sometimes the need for confidentiality may prevent the Trust from giving specific details of the investigation or any disciplinary action taken as a result. The member of staff is required to treat any information about the investigation as strictly confidential.

If the Trust concludes that a whistleblower has made false allegations maliciously or with a view to personal gain, the whistleblower (where they are an employee of the Trust) will be subject to disciplinary action under the Trust's Disciplinary Policy and Procedure.

## If you are not satisfied

Whilst the Trust cannot always guarantee the outcome a particular member of staff is seeking, the Trust will try to deal with the concern fairly, professionally and in an appropriate way. If a member of staff is not happy with the way in which their concern has been handled, he or she can raise it with one of the other key contacts outlined above.

#### **External disclosures**

The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. We would expect that in almost all cases, raising a concern internally would be the most appropriate course of action and Staff should not find it necessary to alert anyone externally.

However, if for whatever reason, Staff feel they cannot raise their concern internally and reasonably believe the information and any allegations are substantially true, the law recognises that in some circumstances it may be appropriate for Staff to report their concerns to another prescribed person such as a regulator or professional body. It will very rarely if ever be appropriate to alert the media. We strongly encourage you to seek advice before reporting a concern to anyone externally. The independent whistleblowing charity, Protect, operates a confidential helpline. They also have a list of prescribed people or bodies for reporting certain types of concern (see "Further Information" below).

Where your concern is regarding our safeguarding practices, and you feel unable to raise it internally or have concerns about the way your concern is being handled by us, you can contact the NSPCC whistleblowing advice line on 0800 028 0285 – 8:00 AM to 8:00 PM, Monday to Friday or email: help@nspcc.org.uk. Alternatively, you can write to: National Society for the Prevention of Cruelty to Children (NSPCC), Weston House, 42 Curtain Road, London EC2A 3NH.

Whistleblowing concerns usually relate to the conduct of Trust Staff, but they may sometimes relate to the actions of a third party, such as a service provider. In some circumstances, the law will protect you if you raise the matter with the third party. However, Staff are encouraged to report such concerns internally first. Staff should contact one of the other individuals set out above for guidance.

#### Protection and support for whistleblowers

It is understandable that whistleblowers are sometimes worried about possible repercussions. The Trust is committed to good practice and high standards and aims to encourage openness and will support Staff who raise genuine concerns under this policy, even if they turn out to be mistaken.

Staff must not suffer any detrimental treatment as a result of raising a concern. Detrimental treatment includes dismissal, disciplinary action, threats, or other unfavourable treatment connected with raising a concern. If a member of staff believes that they have suffered any such treatment, they should inform the Head of School immediately. If the matter is not remedied the member of staff should raise it formally using the Trust's Grievance Policy and Procedure.

Staff must not threaten or retaliate against an individual who has raised a concern in any way. The Trust will not tolerate any such harassment or victimisation, and anyone involved in such conduct will be subject to disciplinary action.

However, to ensure the protection of all our staff, those who raise a concern frivolously, maliciously and/or for personal gain and/or make an allegation they do not reasonably believe to be true and/or made in the public interest will also be liable to disciplinary action.

#### Further Information

Protect (formerly known as Public Concern at Work) is a source of further information and advice at protect-advice.org.uk. Protect provides free, confidential whistleblowing advice, and can be contacted online via its website: protect-advice.org.uk/contact-protect-advice-line or by telephone on 020 3117 2520.

All Staff are responsible for the success of this policy and should ensure that they use it to disclose any suspected danger or wrongdoing. Staff are invited to comment on this policy and suggest ways in which it might be improved. Comments, suggestions, and queries should be addressed to the Head of Schools in the first instance.